

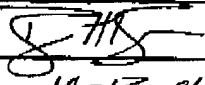
PTO/SB/21 (04-04)


Approved for use through 07/31/2006. OMB 0651-0031  
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<b>TRANSMITTAL FORM</b> <i>(to be used for all correspondence after initial filing)</i>	Application Number	09/317,103	
	Confirmation Number	8645	
	Filing Date	05/21/1999	
	First Named Inventor	Tracy Lee Nelson	
	Art Unit	2642	
	Examiner Name	Hector A. Agdeppa	
Total Number of Pages in This Submission	3	Attorney Docket Number	1176

ENCLOSURES (check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment / Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/ Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD. Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to Technology Center (TC) <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): <b>Telephone Interview Summary - 2 pages</b>
<b>Remarks</b> It is believed that no fees are due in this matter. However, if it is determined that fees are due, the Commissioner is authorized to debit Deposit Account 210765 for any required fees.		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT	
Firm or Individual name	Brett L. Borsen, Reg. No. 46,586
Signature	
Date	10-13-04

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OCT 13 2004

PATENT

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Nelson  
Application No.: 09/317,103  
Filed: 05/21/1999Group No.: 2642  
Examiner: Agdeppa, H.

For: SYSTEM AND METHOD FOR CONTROLLING A CALL PROCESSING SYSTEM

Mail Stop: AF  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

## TELEPHONE INTERVIEW SUMMARY

*Applicant submits this telephone interview summary to meet the requirements of 37 C.F.R. § 1.133(b), and according to the requirements listed in MPEP § 713.04.*

Date/Type of Interview: telephone interview conducted on October 12, 2004.

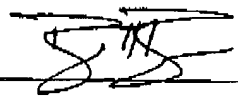
Examiner: Hector Agdeppa

Name of Applicant's attorney: Brett L. Bornsen

Claims discussed: Claims 108 and 118

Agreement reached and general nature of the agreement: Examiner Agdeppa and the undersigned attorney agreed to insert "to control the point of interworking" after "message" on line 9 of claim 108 and after "message" on line 9 of claim 118. Examiner Agdeppa will enter the amendment through an Examiner's Amendment.

Respectfully submitted,

Date: 10-13-04  
SIGNATURE OF PRACTITIONER  
Brett L. Bornsen, Reg. No. 46,566  
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DATE: October 13, 2004

FROM: Brett L. Bornsen

TELEPHONE: 303-938-9999 ext. 17

NUMBER OF PAGES (including this page): 4

EMAIL: bbornsen@dsoblaw.com

TO: Mail Stop: AF  
Commissioner for Patents

TELEPHONE:

RE: Application No. 09/317,103  
Filing Date: 05/21/1999  
Group Art: 2642  
Inventor: Tracy Lee Nelson  
Examiner: Hector A. Agdeppa  
Attorney Docket No. 1176

FAX: 703-872-9306

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Telephone Interview Summary - 2 pages**IF YOU DO NOT RECEIVE ALL PAGES, PLEASE CALL 303-938-9999**

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